

Comcast
PO Box 8
Fort Pierce FL 34954-0008



WWW. ICC. STATE. IL. US

EXHIBIT 7



DENNIS ZWEIFEL
1322 CHESTNUT CIR
YORKVILLE IL 60560-4548

*Barb -
14 days*

June 10, 2004

Account #: 210785901
Total Amount Billed: \$196.65

IMPORTANT! READ THIS IMMEDIATELY!

DISCONNECT NOTICE

Dear Dennis Zweifel,

Our records indicate that your Comcast Digital Phone Service account is past due. The total delinquent account balance is **\$84.02**. Pay this amount by **June 20, 2004** and you will avoid the inconvenience of disconnection. We will reconnect your service(s) as soon as all of your past due charges are paid. You may also be charged a restoral fee per line.

THIS IS A DISCONNECT NOTICE! PLEASE BRING THIS TO OUR ATTENTION WHEN PAYING THIS BILL! CALL US TODAY AT 1-866-591-1133, SO THAT WE CAN MAKE ARRANGEMENTS TO CLEAR YOUR BALANCE!

Due to your delinquent status, if you do not pay in full or make satisfactory arrangements, we will permanently disconnect your service(s) and send you a final statement covering charges through the date of disconnection. If your service(s) is permanently disconnected you will need to request reconnection as an applicant for new service(s). All associated charges will apply. Additionally, you may lose your current telephone number(s). Please be advised that if we do not receive payment we reserve the right to place your account with a collection agency. Please call Comcast at 1-866-591-1133 to make payment arrangements.

If for any reason you believe your bill is wrong you may call or write a Comcast representative and explain the amount you believe to be in error and the reason you believe there has been an error. If, when you receive the decision of the Comcast representative you still consider the bill wrong or are not satisfied, ask to speak with a supervisor. If you are still not satisfied you have the right to appeal to the Illinois Commerce Commission at 1-800-524-0795 (toll-free), 1-800-858-9277 (TDD). Your telephone service(s) will not be shut off for failure to pay the portion of your bill which you are disputing. If you need more time to pay call Comcast at 1-866-591-1133.

Comcast may delay disconnection of your service(s) if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service(s) is provided and where such a person is under the care of a physician. If you believe you qualify instructions and information can be found on the reverse side of this notice. If you still have questions please call Comcast at 1-866-591-1133.

To ensure proper handling, please write your account number on your check or money order. Please do not send cash. If you have recently mailed your payment, please disregard this notice.

↑↑ Detach and mail this section with your check. ↑↑

DENNIS ZWEIFEL
1322 CHESTNUT CIR
YORKVILLE IL 60560-4548

MINIMUM AMOUNT DUE: \$84.02

AMOUNT ENCLOSED: \$

Account #: 210785901
Telephone: (630) 552-7131

Complainant

3/30/05

*04-0627
7*

JAT



COMCAST
PO BOX 173908
DENVER CO 80217-3908